# A DEEP DIVE INTO THEIR MARKETING



# SIN OWNER TEETH WHITENING





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# WHAT TO EXPECT FROM THIS REPORT

It's interesting to see how a rather successful company still has ways to go when it comes to certain marketing channels. Some of the highlights of both the and good and the bad things that you will see in this analysis:

- A creative lead-gen strategy to get potential customers one step closer to buying.
- A rather aggressive funnel with SIX one time offers when purchasing one product that contains several dark patterns.
- Bidding on search terms even when you rank well for them organically, including the ads used.
- A breakdown of Facebook Ads based on angle and seasonal campaigns like Black Friday and Cyber Monday.
- real users.
- overly-aggressive tactics that could do more harm than good.
- How to say your product is "Made in China" without saying it's made in China.

• How the name of the celebrity probably matters more than the effort and creativity behind the influencer campaign.

• Some questionable tactics for organic social media where engagement might be generated by engagement groups rather than

• Analysis of email sequences, emphasizing both some creativity, some missed potential, and several dark patterns and





# "All in one kit" product page

The product page starts with a testimonial and the product name is below, alongside the rating.

The copy starts with more social proof (voted best kit for sensitive teeth, a product sold every 47 seconds in May 2020).

Then touches on the innovation part, specifying they have spent \$2.3M in R&D to create it, unlike competitors.

Ease of use: No prescription or dental visit required.

Slideshow with before and after result, followed by a warning when it comes to knock-offs.

Payment in installments is available. Upsells couldn't miss either, of course.



🔊 🎎 🏭 🧾

NOW® AT-HOME TEET

marie claire

# o**d Housekeepina** ELLE





EACV & EEEODTI ECO

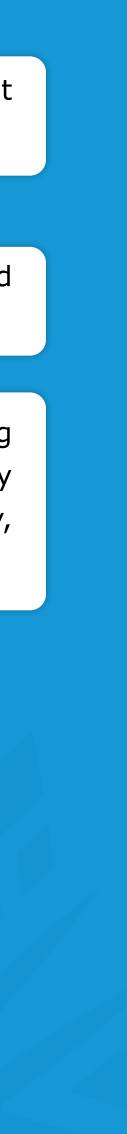
 $\bigcirc$ 

Guarantee when it comes to shipping and reiterating it ships from Arizona (USA, local for most buyers).

Social proof again, showing the publications that featured Snow again.

Then comes the package description along with reiterating some main points like fast, guaranteed, safety, celebrity endorsements, gluten and cruelty free, vegan-friendly, easy to use etc.







# A few less-than-ideal things

• Can't edit quantity after adding to cart:

ALL-IN-ONE K ALL IN ONE SYST BDAY (-\$59	**************************************
	EIM
Gift card or discount code	Apply
SDAY 🗶	
Subtotal	\$238.40
Discount 🧳 BDAY	-\$59.60
Shipping	Calculated below
Total	usd <b>\$238.40</b>
why 500,000+ Cu	istomers Choose Snow
Results G	uaranteed + 5-Year Warranty
t	Subtotal Discount @ BDAY Shipping Total

- It's rather fake scarcity. They show the time and text on all items.
- Even when it's about non-teeth whitening items, they still show the same reviews.
- Some before/after photos in the reviews have very different lighting, different filters applied so they might be overstating the possible results.

Once you fill in the information and confirm your order, the fun starts. In our journey to purchase the classic teeth whitening kit, we were greeted by 6 one-time-offers.

The pages all follow a similar model.

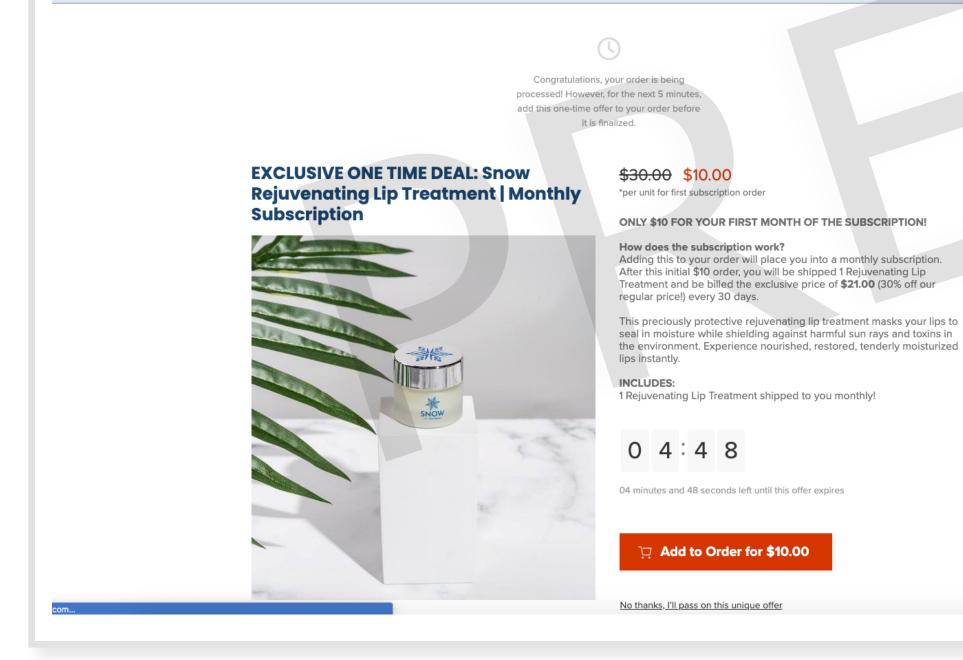


Last, we option, or Snow Res subscript it's only the terwards, low price double. S tainly one

trysnow.com/a/secure/oto/izqzMS3QBQSVmaKuO2Qm/tGOZa8klqWPAKOJB9z2T

Last, we are offered one more subscription option, one that is less related to teeth. The Snow Rejuvenating Lip Treatment monthly subscription. If you read carefully, you see it's only the first month that costs \$10, afterwards, it's \$21 per month. Pitching the low price when the real recurring price is double. Somewhat of a dark pattern but certainly one that increases AOV.

🖈 🛄 🛆 🖻 🗛 🙆 G



# Thank you!

#### How did you hear about us?

- YouTube
- 🔘 Radio John Jay & Rich
- O Snapchat
- Google
- 🔿 Radio KUPD
- Facebook/Instagram
- O Website Banner Ad
- O Other

#### Submit

Thank you for your order! Your order was processed successfully. A confirmation email has been sent to <u>manu@stackedmarketer.com</u>. We are proud to have you as part of the Snow family! For further questions on your order or any of the products, you may reach out to support and experience team at support@trysnow.com. Please note, as we are almost back to complete normalization, our small team out of Phoenix, Arizona is still working with slight delays in response times. We appreciate your patience and are excited to help you as quick as we can!

🖶 Print Receipt

We're finally at the end of the order... The "Thank you" page asks where we heard about Snow. A good way to gather more information about your buyers. Always use the Thank You page to gather more information and build that connection with your customers.



# **Influencer Marketing**

This is the cornerstone of Snow's entire marketing strategy. **Get popular** figures to use your product and their followers will trust you tenfold if not more.

There are three big names Snow is associated with: Floyd Mayweather, Chuck Liddell and Rob Gronkowski. Let's break down each campaign, shall we?

# **Floyd Mayweather**

You can have a look at the promo video here. Nothing fancy, just a simple and clear recommendation in Floyd's style.

That's the video.. The copy does have a few elements to make it spread more.

- A call to action to follow Snow's Facebook page.
- A call to action to order on their website.
- A request to tag 2 friends in the comments section.
- Last but not least, every \$25 spent means a raffle ticket to win a pair of signed gloves.

# A call to action to follow Snow's Facebook page.

Floyd Mayweather with Snow At-Home Teeth Whitening. Follow Paid Partnership · September 8, 2018 · 🚱

#### snow teeth whitening

#TMT GIVEAWAY

1. Check out this teeth whitening company: Snow Teeth Whitening 👫 & make sure you follow them

2. Place your order ASAP (go to TrySnow.com)

3. Comment & Tag 2 friends on this post to get on board this 💎 million dollar smile movement 📕

I'm giving away signed gloves to random orders all September long 🤛 ! 🍐 Every \$25 you spend gets you an entry. Don't sleep on this! 📕 We will run out of stock. I only recommend the best to my team. Yes, we ship worldwide from the 🎫 USA 🌍 . #TBE #whitenwiththeBEST #teethwhiteningkit #nosensitivity #resultsguaranteed See Less

A request to tag 2 friends in the comments section.

Last but not least, every \$25 spent means a raffle ticket to win a pair of signed gloves.

on their website.

Comment

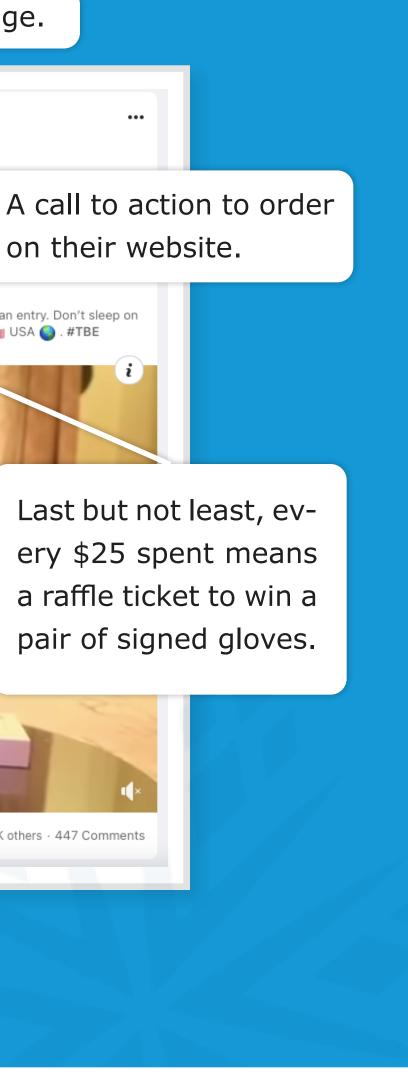
Like

The campaign features a dedicated landing page too.

🖒 Share

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🔁 😋 🗃 Josh F Elizetxe and 4.9K others · 447 Comments





# **Rob Gronkowski**

OK, this one is kind of funny. It features Gronk doing a Vanilla Ice parody. <u>It's certainly the funniest of the three</u>.



& use the code "GRONK" for a special deal from me while supplies last "Alright STOP because your teeth ain't glistening"

#GronkTheRapper

🖸 🗃 💟 1.6K

451 Comments 339 Shares

# **41** Skip to the next chapter ►

No dedicated page in the post, just a code for a "special deal". No specific discount or giveaway.

Slightly surprising that this post was still less engaging than Floyd's. This just shows the star power certain influencers have, even with a simple post. If these were two "unknowns", wouldn't Gronk's video be 100 times better than Floyd's?

While there is no dedicated product page with Gronk, there is a blog post on Snow's website where he answers a few questions.

One last thing to mention about Chuck Liddell and Rob Gronkowski. According to CB Insights, they are both investors in the company.

The big name campaigns are not without their share of troubles. Rob Gronkowski and Floyd Mayweather were named in a <u>\$5 million class action lawsuit filed</u> by Burton Kraus alleging both endorsed "fraudulent" teeth-whitening lights.

There is no verdict for this at the time we are writing but it does serve as a reminder that you should always be prepared to back up your claims, especially as your business grows.

Now back to the marketing side of things...



# **Paid Search**

With about a 7.68% traffic share according to SimilarWeb, it's pretty equal to organic search so let's have a look at the main terms Snow is bidding on.

Search terms	Traffic	Traffic share	Organic	Paid
teeth	37.222	68,970248194 %	46,480517594 %	53,519482406 %
whitening	34.562	64,040772476 %	48,350264444 %	51,649735556 %
snow	32.357	59,955993660 %	69,844061709 %	30,155938291 %
teeth whitening	28.819	53,398896576 %	46,926075498 %	53,073924502 %
snow teeth	20.541		61,821951118 %	
snow teeth whitening	18.087	33,513001102 %	60,626036053 %	
white	3.780		52,021723557 %	
kit	3.574		57,512225670 %	
whitening kit	2.807	5,201795817 %	53,357216499 %	
snow whitening	2.708		72,744796156 %	
teeth whitening kit	2.425		52,865619401 %	
best teeth	2.369		16,977241420 %	
best teeth whitening	2.238		17,966970781 %	
snow white	1.431		62,153624589 %	
white teeth	1.410		65,575181170 %	
trysnow	1.236		49,109789607 %	
reviews	1.190		11,591627499 %	
tooth	1.178		57,514662271 %	
light	1.170		73,888666513 %	
whitening system	1.041		76,334558530 %	
bleaching	955		16,696786974 %	
whitener	937		65,656486571 %	
crest	906		10,483977868 %	
cost	906		0,00000000 %	
teeth whitening system	866		71,543886210 %	
does snow	825		60,227492683 %	
does snow teeth	825		60,227492683 %	
try snow	812		72,692553358 %	
whiten	792	-	51,492246065 %	
strips	732		0,00000000 %	
oral	770		92,306976024 %	
	770		92,306976024 %	
snow oral	770		92,306976024 %	
oral care	770		92,306976024 %	
snow oral care	770		92,306976024 %	
work	740		35,654631766 %	
tooth whitening	667		69,654319126 %	
dental				
	638		65,926494609 %	
how much much does	631		0,00000000 %	
	631		0,00000000 %	
how much does	631		0,00000000 %	
your teeth	610		58,012917166 %	
products	562	• • • • • • • • • • • • • •	61,389867738 %	
order	557		100,00000000 %	
use snow	553		100,00000000 %	
gum	552		78,056602917 %	
whiten teeth	543		29,251769573 %	
whitening for	519		0,00000000 %	
snow white teeth	510	0,944921012 %	47,955306293 %	52,044693707 %

These terms brought in at least 500 visits across 3 months (October to December 2020) according to SimilarWeb.

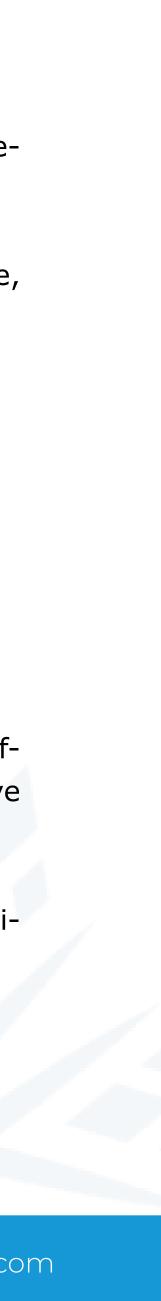
What we can see is that Snow certainly bids on their own brand name, alongside related terms like "teeth whitening".

The ads themselves use a few angles:

- Celebrity owned business.
- Reviews by real customers.
- Discounts.
- Best teeth whitening kit.
- Free shipping.

There are just under 90 variations with different keywords and slightly different copy. If you want to dig much deeper into their search ads, we've attached <u>the spreadsheet here</u>.

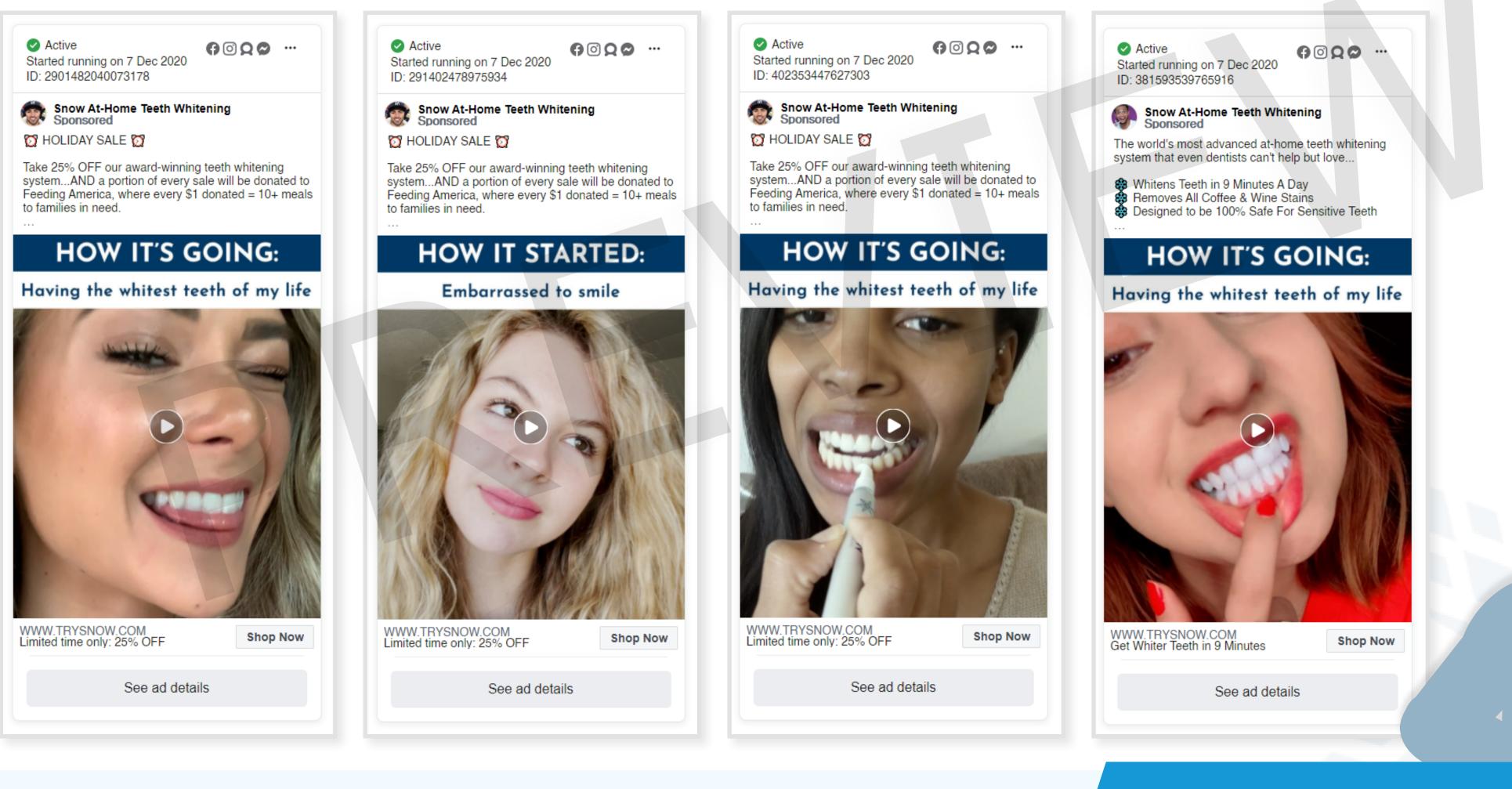
We thought it's a better option than posting almost 100 text-only ads directly in the report.



# How it started/How it's going:

Trying to capitalise on a meme that's been trending is good but tricky. It's very easy to seem out of place when using a meme format in a very promotional way.

Definitely try it out but make sure you jump off quickly if you miss the mark.





And then, 7 posts later, there is another jump to over 1k likes on 7th December



	_
ollow	
uck Liddell - Ioyal ambassador! 🏆	
e @phillyphil03	$\odot$
	Ø
nd 🔥	Ö
and 1,215 others	
	Post

# This doesn't look like organic growth or normal behaviour.

It's possible that the recent posts were boosted for likes.

There's also a possibility Snow is part of so-called "Instagram engagement groups" for both accounts.

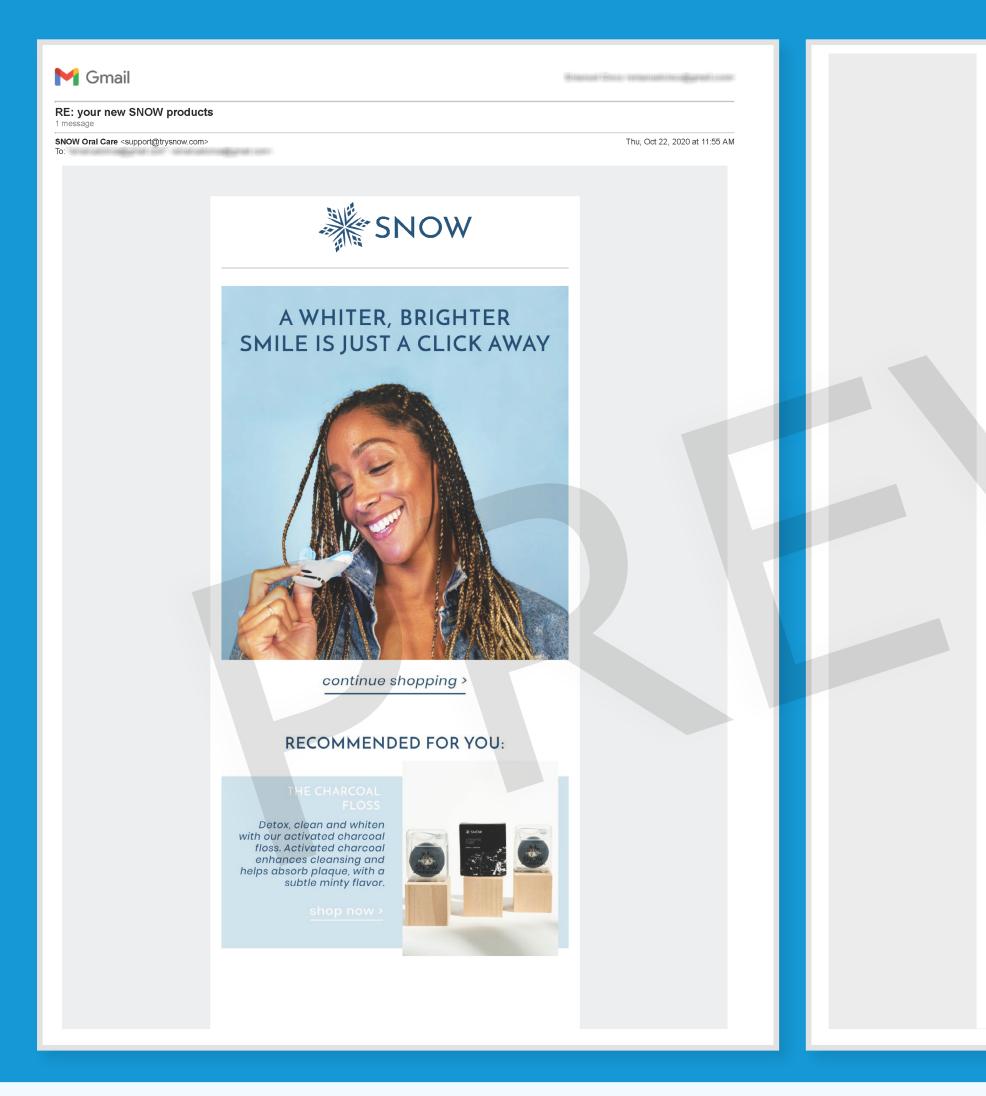
What is an engagement group? A collection of people with Instagram accounts that like each other's posts to artificially increase engagement and reach. It's a rather common practice, it sometimes works better, sometimes worse.





# Onboarding

# October 22 - RE: your new SNOW products -



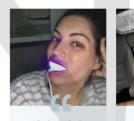
**86** Skip to the next chapter ►

#### new on the blog: THE SURPRISING BENEFITS

#### OF TEETH WHITENING



#### REAL CUSTOMERS, REAL REVIEWS



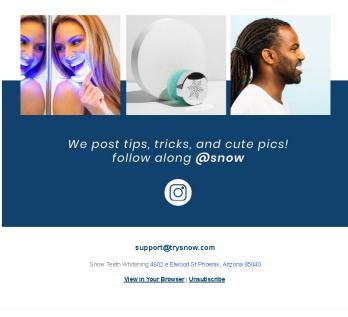


Love this system and everything there is to offer! Obsessed with the floss, lip scrub, lip treatment and of course, my whitening with e to inel hite sis rull Your gonna love it as much as I didl I feel more confident with my smile more than ever.

ay is paying me to rour gonna ic this... ILOVE minel much as I di makeup and white more confiden eth is a MUST. This smile more th a game changer!!!

- Desarai M.

- Maihlia Y.



- Jessica B.

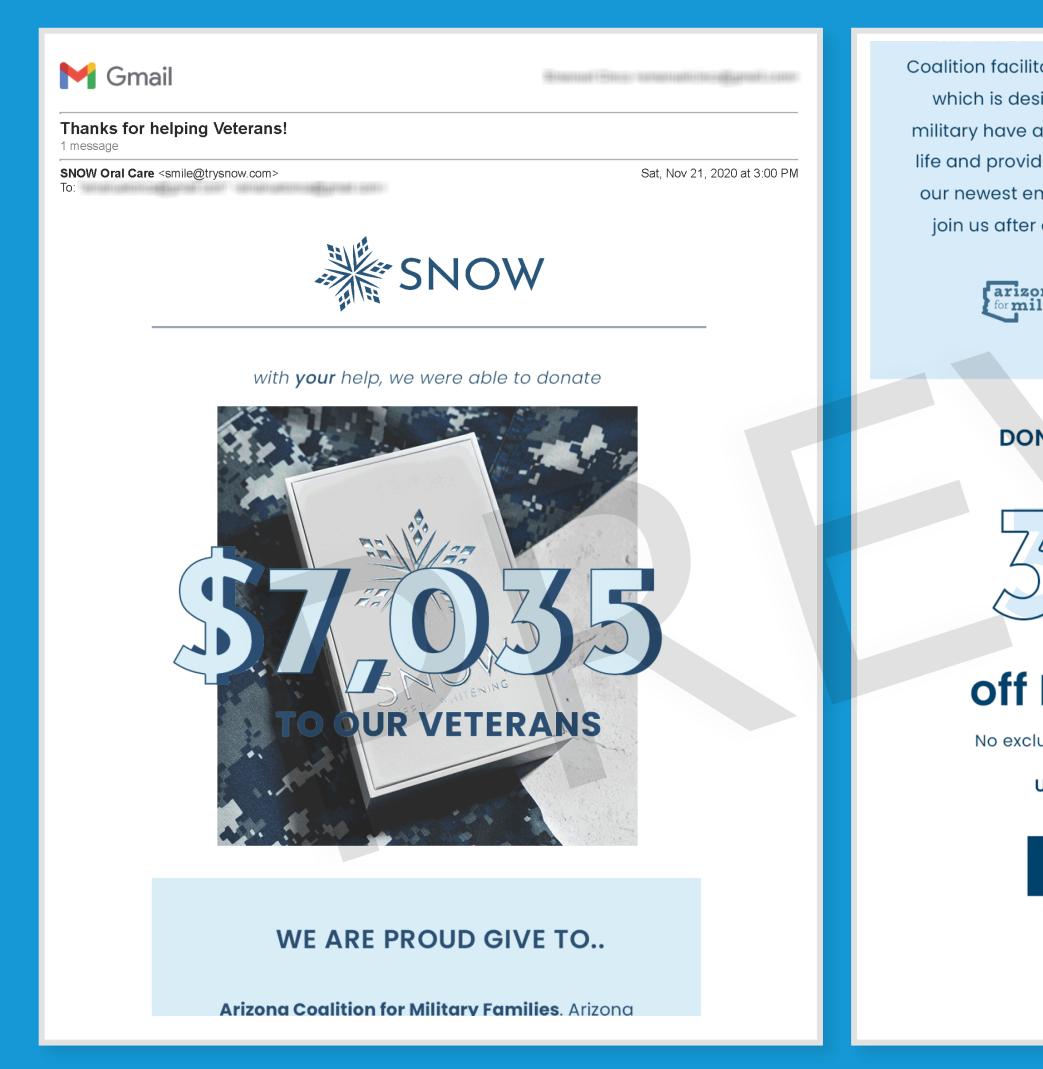
Generally considered misleading and the phrase "RE:" can actually cause deliverability issues, we're not fans of this subject line.

Otherwise, the email follows the similar style (with its pros and cons).



# **Black Friday**

# **November 21** - Thanks for helping Veterans!



# **114** Skip to the next chapter >

Coalition facilitates the SkillBridge program in Arizona, which is designed to help individuals exiting the military have a smooth transition back into everyday life and provides employment opportunities. One of our newest employees, Faith, is the first of many to join us after exiting the Air Force after 10+ years!

arizona coalition formilitary families

**SNOW** 

#### DON'T FORGET ABOUT ....

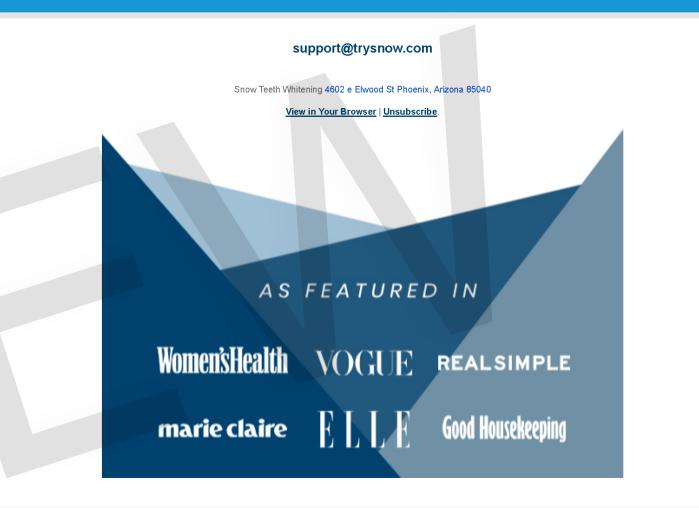


# off EVERYTHING

No exclusions - No hidden qualifications

#### USE CODE BLACKFRIDAY

SHOP



Updating everyone that they gave \$7,035 to veterans as part of their 15% deal. Based on this, we can estimate their Veterans Day sales were around \$46,900. This is the first glimpse into the results of a campaign.





# **SEO & Content**

For such a prominent brand in the tooth whitening space, Snow doesn't appear to invest much in SEO efforts-they may have determined that the ROI is better through other marketing channels. That doesn't mean there's nothing to be learned, though.

We'll look at three aspects of Snow's SEO:

- 1. Organic search traffic.
- 2. Backlink profile.
- 3. Blog content traffic and performance.

# Let's get started with a look at Snow's estimated organic search traffic:



# **135** Skip to the next chapter ►

The current estimate for Snow's traffic is about 3.5k users per month. Not as many as you'd expect, right?

But remember that Snow does a lot of PPC advertising. <u>Even if you search</u> for the brand itself, you'll find that they're running ads on those keywords. If they shut off PPC, they'd probably see a massive organic traffic increase (which could explain the spikes on the graph above).

Instead of trying to branch out with SEO, Snow is doubling down on PPC to lock in brand-related queries from competitors. It's not a bad play if you're in the e-commerce space and have a similar positioning strategy!





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